IDBI Trusteeship Services Ltd.

CIN: U65991MH2001GOI131154



7th June, 2024

DISCLOSURE OF COMPLAINTS

Data for the month ending May, 2024:-

Sr.	Received from	Carried	Received	Total	Resolved*	Pending a	t the end	Average
No.		forwardfrom	during	Pending#		of the m	onth**	Resolutio
		previous	the					ntime^
		month	month					(in days)
						Pending	Pending	
						for less	for	
						than 3	more	
						months	than 3	
							months	
1	Directly from	-	-	_	-	-		-
	Investors							
2	SEBI (SCORES)	-	2	_	2	_		-
3	Stock Exchanges	-	_	_		-		-
Ng.	(if relevant)							
4	Other Sources	_	_	-	_	_		-
	(if							
	any)							
Grand Total		-	2	_	2	_		_
			-					

^{*} Includes complaints of previous months resolved in the current month, if any.

For IDBI Trusteeship Services Limited

Sumit Panjabi Compliance officer

^{**}Includes total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month - wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1.	December,2023	-	1	1	-
2.	January,2024		0	0	
3.	February,2024	-	0	0	
4.	March,2024	-	0	0	
5.	April,2024	-	. 0	0	
6.	May,2024	-	2	2	
Grand Total		-	03	03	

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward	Received	Resolved	Pending
		from previous year			
1	2020-21	-	111	111	
2	2021-22	_	42	42	_
3	2022-23	-	8	8	_
4	2023-24*	-	22	22	
5	2024-25	-	2	2	_
Grand Total		NIL	185	185	NIL

^{*}The status of complaints are as on 30.05.2024

For IDBI Trusteeship Services Limited

Sumit Panjabi Compliance Officer