

7th February, 2023DISCLOSURE OF COMPLAINTS

Data for the month ending January 2023:-

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	-	-	-	-	-	-	-
2	SEBI (SCORES)	-	0	0	0	-	-	-
3	Stock Exchanges (if relevant)	-	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-	-
Grand Total		-	0	0	0	-	-	-

* Includes complaints of previous months resolved in the current month, if any.

**Includes total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

For IDBI Trusteeship Services Limited


Ritobrata Mitra
Compliance Head

Month - wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1.	August, 2022	-	2	2	-
2.	September, 2022	-	2	2	-
3.	October, 2022	-	0	0	-
4.	November 2022	-	1	1	-
5.	December 2022	-	0	0	-
6.	January 2023	-	0	0	-
Grand Total		-	5	5	-

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2018-19	-	1	1	-
2	2019-20	-	95	95	-
3	2020-21	-	111	111	-
4	2021-22	-	42	42	-
5	2022-23*	-	8	8	-
Grand Total		NIL	257	257	NIL

*The complaints are as on 31.01.2023.

For IDBI Trusteeship Services Limited



Ritobrata Mitra
Compliance Head