IDBI Trusteeship Services Ltd.

CIN: U65991MH2001GOI131154



DISCLOSURE OF COMPLAINTS

Data for the month ending January 2022:-

Sr. No.	Received from	forward from previou s month	Received during the month	Total Pending #	Resolved *	Pending at the end ofthe month**	Average Resoluti on time^ (in days)
						Pending Pending for less for than 3 more months than 3 months	
1	Directly from Investors	-	-	-	- 7	-	- 1
2	SEBI (SCORES)	-	1		1		15
3	Stock Exchanges (if relevant)	-	-	-			-
4	Other Sources (if any)	-	-	-	-	-	. 3.1 - 3.
Grand 7	Γota l	-	1		1		15

^{*} Includes complaints of previous months resolved in the current month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



^{**}Includes total complaints pending as on the last day of the month, if any.

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Month - wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	August, 2021		6	6	-
2	September, 2021	/	-	-	-
3	October, 2021		2	2	
4	November, 2021		5	5	
5	December, 2021	- 0.0	5	5	
6	January, 2022	- 1	1	1	-
	Grand Total		19	19	

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	-	-	-1	-
2	2018-19	-	1	1	-
3	2019-20		95	95	-
4	2020-21	-	111	111	-
5	2021-22*		31	31	
	Grand Total	NIL	238	238	NIL

^{*}The complaints are as on 31.01.2022

