

4<sup>th</sup> October, 2025**DISCLOSURE OF COMPLAINTS**

Data for the month ending September, 2025: -

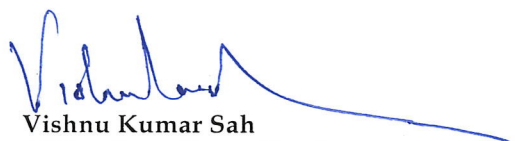
| Sr.<br>No.         | Received from                    | Carried<br>forward from<br>previous<br>month | Received<br>during<br>the<br>month | Total<br>Pending# | Resolved* | Pending at the end<br>of the month**    |                                         | Average<br>Resolutio<br>n time^<br>(in days) |
|--------------------|----------------------------------|----------------------------------------------|------------------------------------|-------------------|-----------|-----------------------------------------|-----------------------------------------|----------------------------------------------|
|                    |                                  |                                              |                                    |                   |           | Pending<br>for less<br>than 3<br>months | Pending<br>for more<br>than 3<br>months |                                              |
| 1                  | Directly from<br>Investors       | -                                            | -                                  | -                 | -         | -                                       | -                                       | -                                            |
| 2                  | SEBI (SCORES)                    | -                                            | -                                  | -                 | -         | -                                       | -                                       | -                                            |
| 3                  | Stock Exchanges<br>(if relevant) | -                                            | -                                  | -                 | -         | -                                       | -                                       | -                                            |
| 4                  | Other Sources<br>(if<br>any)     | -                                            | -                                  | -                 | -         | -                                       | -                                       | -                                            |
| <b>Grand Total</b> |                                  | <b>00</b>                                    | <b>00</b>                          | <b>00</b>         | <b>00</b> | -                                       | -                                       | -                                            |

\* Includes complaints of previous months resolved in the current month, if any.

\*\*Includes total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

For IDBI Trusteeship Services Limited



Vishnu Kumar Sah  
AVP - Compliance Head

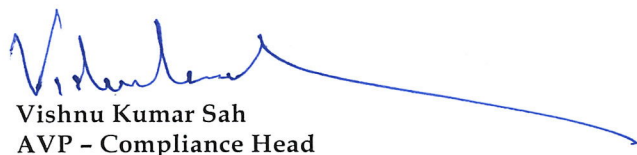
Month - wise complaints data as on September 30, 2025:

| SN          | Month           | Carried forward<br>from previous<br>month | Received | Resolved | Pending |
|-------------|-----------------|-------------------------------------------|----------|----------|---------|
| 1.          | April, 2025     | -                                         | 1        | 1        | -       |
| 2.          | May, 2025       | -                                         | 0        | 0        | -       |
| 3.          | June, 2025      | -                                         | 1        | 1        | -       |
| 4.          | July, 2025      | -                                         | 2        | 2        | -       |
| 5.          | August, 2025    | -                                         | 0        | 0        | -       |
| 6.          | September, 2025 | -                                         | 0        | 0        | -       |
| Grand Total |                 | 00                                        | 04       | 04       | 00      |

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

| SN          | Year    | Carried forward<br>from previous year | Received | Resolved | Pending |
|-------------|---------|---------------------------------------|----------|----------|---------|
| 1           | 2021-22 | -                                     | 42       | 42       | -       |
| 2           | 2022-23 | -                                     | 8        | 8        | -       |
| 3           | 2023-24 | -                                     | 22       | 22       | -       |
| 4           | 2024-25 | -                                     | 06       | 06       | -       |
| 5           | 2025-26 | -                                     | 04       | 04       | -       |
| Grand Total |         | -                                     | 82       | 82       | 0       |

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