## **IDBI Trusteeship Services Ltd.**

CIN: U65991MH2001GOI131154



2nd September, 2025

## DISCLOSURE OF COMPLAINTS

Data for the month ending August, 2025: -

Sr.	Received from	Carried	Received	777 ( 1	T = -		P.	
No.				Total	Resolved*	Pending	g at the end	Average
140.		forwardfrom	during	Pending#		of the	month**	Resolutio
		previous	the					ntime^
		month	month					
						7 11		(in days)
						Pending	Pending	
	42					for less	for more	
	9					than 3	than 3	
1	Directly from					months	months	
1	-	-	-	-	-	-	-	-
	Investors							
2	SEBI (SCORES)	-	_	-	_			
					_	-	-	-
3	Cil. E. I							
3	Stock Exchanges	-	-	-	-	-	-	-
	(if relevant)	, a						×
4	Other Sources			-				
	(if			-	-	-	-	-
					2			
Grand	any) I Total	00	00					
		00	00	00	00	-	-	-

<sup>\*</sup> Includes complaints of previous months resolved in the current month, if any.

For IDBI Trusteeship Services Limited

Vishnu Kumar Sah

AVP - Compliance Head

<sup>\*\*</sup>Includes total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## Month - wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1.	March,2025			9	
2.	April,2025	-	2	2	-
3.	May,2025	-	1	1	-
4.		-	0	0	
	June,2025	-	1	1	_
5.	July, 2025	-	2	2	
6.	August, 2025	-	0	_	-
	Grand Total	00		0	=
		00	06	06	00

## Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward Received Received				
		from previous year	Received	Resolved	Pending	
1	2021-22		40			
2	2022-23	•	42	42	-	
3	2023-24	-	8	8	-	
4	2024-25	-	22	22		
		-	06	06		
5	2025-26	-	04		-	
	Grand Total	_		04	-	
			82	82	0	

<sup>\*</sup>The status of complaints is as on 31.08.2025

For IDBI Trusteeship Services Limited

Vishnu Kumar Sah AVP - Compliance Head