

		IDBI TRUSTEESHIP SERVICES LIMITED								
IDBI Trusteeship Services Ltd		Complaints received by IDBI Trusteeship Services Ltd including default cases for September - 2023 half year								
Sr. No.	Company	No. of pending Complaints at the end of last half year	No. of complaints received during the half year	No. of complaints resolved during the half year (within 30 days)	No. of complaints pending at the end of half year (for more than 30 days)	Nature of the Complaint(s)			Steps taken to resolve the pending complaints	Remarks, if any
						Delay in payment of interest	Delay in payment of redemption	Any other		
1	Cholamandaram Investment & Finance Company Limited	0	27	27	0	0	0	27	-	-
2	Dhani Loans & Services Limited	0	55	54	1	55	0	0	-	-
3	Edelweiss Housing Finance Limited	0	99	99	0	98	1	0	-	-
4	Edelweiss Retail Finance Limited	0	30	30	0	15	1	14	-	-
5	ICICI Bank Bond Issues	0	35	35	0	0	23	12	-	-
6	India Grid Trust	0	9	9	0	6	0	3	-	-
7	Indiabulls Housing Finance Limited	0	310	293	17	266	5	39	-	-
8	JM Financial Credit Solutions Limited	0	0	0	0	0	0	0	-	-
9	JM Financial Products Limited	0	0	0	0	0	0	0	-	-
10	L & T Finance Limited	0	1	1	0	1	0	0	-	-
11	Muthoot Finance Limited	0	2	2	0	2	0	0	-	-
12	Muthoot Vehicle and Asset Finance Limited	0	0	0	0	0	0	0	-	-
13	National Thermal Power Corporation Limited (NTPC)	0	9	9	0	8	0	1	-	-
14	NHPC Limited	0	38	38	0	22	0	16	-	-
15	Piramal Capital & Housing Finance Limited	0	2	2	0	0	0	2	-	-
16	Tata Capital Housing Finance Limited	0	44	44	0	32	12	0	-	-
17	Ugro Capital Limited	0	0	0	0	0	0	0	-	-
Total		0	661	643	18	505	42	114		

NOTE :-	
1	*18 Complaints pending as on 30th September 2023 were resolved within stipulated time of 30 days
2	The updated status in case of default made by RHFL in respect non payment of interest / principal is hosted on our website https://idbitrustee.com/media/rhfl-status-report-on-nclt-petition/