

IDBI TRUSTEESHIP SERVICES LIMITED

Complaints received by IDBI Trusteeship Services Ltd including default cases for March - 2023 half year

IDBI Trusteeship Services Ltu										
Sr. No.	Company	No. of pending Complaints at the end of last half year	No. of complaints received during the half year	No. of complaints resolved during the half year (within 30 days)	No. of complaints pending at the end of half year (for more than 30 days)	Nature of the Complaint(s)			Steps taken to resolve the pending complaints	Remarks, if any
						Delay in payment of interest	Delay in payment of redemption	Any other		
1	Asirvad Microfinance Limited	0	1	1	0	1	0	0	-	-
2	Dhani Loans & Services Limited (Indiabulls Consumer Finance Limited)	0	65	65	0	62	0	3	-	-
3	Edelweiss Housing Finance Limited	1	36	37	0	37	0	0	-	-
4	Edelweiss Retail Finance Limited	0	22	22	0	22	0	0	-	-
5	ICICI Bank Limited	0	44	44	0	33	4	7	-	-
6	India Grid Trust	0	29	29	0	20	0	9	-	-
7	Indiabulls Housing Finance Limited	3	227	230	0	189	6	35	-	-
8	Industrial Finance Corporation of India (IFCI)	0	2	2	0	2	0	0	-	-
9	JM Financial Credit Solutions Limited	0	0	0	0	0	0	0	-	-
10	JM Financial Products Limited	0	0	0	0	0	0	0	-	-
11	Kogta Financial India Ltd	0	1	1	0	1	0	0	-	-
12	Laxmi Vilas Bank Limited	0	1	1	0	0	0	1	-	-
13	L & T Finance Limited	0	26	26	0	26	0	0	-	-
14	Muthoot Finance Limited	0	12	12	0	10	2	0	-	-
15	Muthoot Vehicle and Asset Finance Limited	0	0	0	0	0	0	0	-	-
16	National Highway Authority of India (NHAI)	0	2	2	0	2	0	0	-	-
17	National Thermal Power Corporation Limited (NTPC)	0	15	15	0	12	0	3	-	-
18	NHPC Limited	0	20	20	0	15	1	4	-	-
19	Piramal Capital & Housing Finance Limited	0	1	1	0	1	0	0	-	-
20	Reliance Home Finance Limited	0	77	65	12	0	77	0	-	-
21	Small Industries Development Bank of India (SIDBI)	0	1	1	0	1	0	0	-	-
22	SREI Equipment Finance Limited	0	2	2	0	2	0	0	-	-
23	Tata Capital Housing Finance Limited	0	124	124	0	78	28	18	-	-
24	Tata Motors Finance Limited	0	2	2	0	2	0	0	-	-
25	Ugro Capital Limited	0	9	8	1	9	0	0	-	-
	Total		719	710	13*	525	118	80		

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 *13 Complaints pending as on 31st March 2023 were resolved within stipulated time of 30 days.

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 The updated status in case of default made by RHFL in respect non payment of interest / principal is hosted on our website https://dbitrustee.com/media/hfl-status-report-on-ndt-petition/