

Sr. No.	Company	No. of pending Complaints at the end of last half year	No. of complaints received during the half year	No. of complaints resolved during the half year (within 30 days)	No. of complaints pending at the end of half year (for more than 30 days)	Nature of the Complaint(s)			Steps taken to resolve the pending complaints	Remarks, if any
						Delay in payment of interest	Delay in payment of redemption	Any other		
1	Dhani Loans & Services Limited (Indiabulls Consumer Finance Limited )	0	95	95	0	92	0	3	0	0
2	Edelweiss Housing Finance Limited	0	98	97	1	98	0	0	0	0
3	Edelweiss Retail Finance Limited	0	39	39	0	39	0	0	0	0
4	ICICI Bank Limited	0	21	21	0	8	6	7	0	0
5	India Grid Trust	0	103	103	0	97	5	1	0	0
6	Indiabulls Housing Finance Limited	0	180	177	3	167	0	13	0	0
7	JM Financial Credit Solutions Limited	0	0	0	0	0	0	0	0	0
8	JM Financial Products Limited	0	1	1	0	1	0	0	0	0
9	L & T Finance Limited	0	0	0	0	0	0	0	0	0
10	Muthoot Finance Limited	0	8	8	0	8	0	0	0	0
11	Muthoot Vehicle and Asset Finance Limited	0	0	0	0	0	0	0	0	0
12	National Thermal Power Corporation Limited (NTPC)	0	4	4	0	4	0	0	0	0
13	NHPC Limited	0	24	24	0	15	9	0	0	0
14	Piramal Capital & Housing Finance Limited	0	23	23	0	4	19	0	0	0
15	Reliance Home Finance Limited	0	22	22	0	17	2	3	0	0
16	Tata Capital Housing Finance Limited	0	103	103	0	64	6	34	0	0
17	Ugro Capital Limited	0	0	0	0	0	0	0	0	0
	<b>Total</b>	<b>0</b>	<b>721</b>	<b>717</b>	<b>4*</b>	<b>614</b>	<b>47</b>	<b>61</b>	<b>0</b>	<b>0</b>

Note :-

1	7 complaints pending at the end of last half year have been resolved within 30 days and the said issue is redeemed during the half year ended Sept 2022
2	All above complaints are actually received and resolved by the Issuer Companies.
3	In case of Reliance Home Finance Ltd, ITSL has received total 6 complaints which are included in the total nos. of complaints shown as 22 . All such 6 complaints received by ITSL have been resolved by ITSL. The updated status in case of default made by RHFL in respect non payment of interest / principal is hosted on our website <a href="https://idbitrustee.com/media/rhfl-status-report-on-nclt-petition/">https://idbitrustee.com/media/rhfl-status-report-on-nclt-petition/</a>
4	*4 complaints pending at end of September 2022 half year have been resolved within 30 days