

Sr. No.	Company	No. of pending Complaints at the end of last half year	No. of complaints received during the half year	No. of complaints resolved during the half year (within 30 days)	No. of complaints pending at the end of half year (for more than 30 days)	Nature of the Complaint(s)			Steps taken to resolve the pending complaints	Remarks, if any
						Delay in payment of interest	Delay in payment of redemption	Any other		
1	Indiabulls Housing Finance Limited	0	120	120	0	114	0	6	-	-
2	Ugro Capital Limited	0	0	0	0	0	0	0	-	-
3	JM Financial Products Limited	0	0	0	0	0	0	0	-	-
4	Muthoot Finance Limited	0	2	2	0	2	0	0	-	-
5	India Grid Trust	0	48	48	0	44	4	0	-	-
6	Piramal Capital & Housing Finance Limited	1	32	33	0	4	0	29	-	-
7	L & T Finance Limited	0	0	0	0	0	0	0	-	-
8	JM Financial Credit Solutions Limited	0	0	0	0	0	0	0	-	-
9	Muthoot Vehicle and Asset Finance Limited	0	0	0	0	0	0	0	-	-
10	Dhani Loans & Services Limited (Indiabulls Consumer Finance Limited)	0	47	47	0	47	0	0	-	-
11	Tata Capital Housing Finance Limited	0	85	85	0	51	5	29		
12	Edelweiss Retail Finance Limited	0	19	19	0	19	0	0	-	-
13	Reliance Home Finance Limited	0	56	56	0	56	0	0	.	.
14	Edelweiss Housing Finance Limited	0	24	24	0	24	0	0	-	-
15	National Thermal Power Corporation Limited (NTPC)	0	8	8	0	8	0	0	-	-
16	NHPC Limited	0	12	12	0	6	6	0	-	-
17	IDFC FIRST Bank Limited (Consolidated)	0	281	274	7	211	40	30	-	-
18	ICICI Bank Limited	0	7	7	0	2	0	5	-	-
	Total	1	741	735	7	588	55	99	-	-

Note :-

1 One pending complaint pending at the end of last half year have been resolved within 30 days.

2 All above complaints are actually received and resolved by the Issuer Companies.

3 In case of Reliance Home Finance Ltd, ITSL has received total 23 complaints which are included in the total nos. of complaints shown as 56 . All such 23 complaints received by ITSL have been resolved by ITSL. The updated status in case of default made by RHFL in respect non payment of interest / principal is hosted on our website <https://idbitrustee.com/media/rhfl-status-report-on-nclt-petition/>

4 7 complaints pending at end of March 2022 half year have been resolved within 30 days