

IDBI TRUSTEESHIP SERVICES LIMITED

IDBI Trusteeship Services Ltd

Complaints received by IDBI Trusteeship Services Ltd including default cases for 30 September, 2024 half year

| Sr. No. | Company | No. of pending Complaints at the end of last half year | No. of complaints received during the half year | No. of complaints resolved during the half year (within 30 days) | No. of complaints pending at the end of half year (for more than 30 days) | Nature of the Complaint(s) | | | Steps taken to resolve the pending complaints | Remarks, if any |
|---------|--|---|--|---|--|----------------------------|------------|-------|---|-----------------|
| | | | | | | Interest | Redemption | Other | | |
| 1 | Shriram Finance Limited | 0 | 5 | 5 | 0 | 5 | 0 | 0 | - | - |
| 2 | Sammaan Capital Limited (Formerly Indiabulls Consumer Finance Limited | 2 | 7 | 9 | 0 | 7 | 0 | 2 | - | - |
| 3 | Reliance Home Finance Limited | 0 | 3 | 3 | 0 | 0 | 3 | 0 | - | - |
| 4 | Dhani Loans & Services Limited | 0 | 36 | 36 | 0 | - | 36 | 0 | - | - |
| 5 | NHPC Limited | 0 | 3 | 3 | 0 | 2 | 0 | 1 | - | - |
| 6 | Ugro Capital Limited | 0 | 2 | 2 | 0 | 2 | 0 | 0 | - | - |
| 7 | Edelweiss Retail Finance Limited | 0 | 2 | 2 | 0 | 1 | 0 | 1 | - | - |
| 8 | India Grid Trust | 0 | 7 | 7 | 0 | 6 | 0 | 1 | - | - |
| 9 | National Thermal Power Corporation Limited (NTPC | 0 | 2 | 2 | 0 | 2 | 0 | 0 | - | - |
| 10 | Nido Home Finance Limited (Formerly known as Ede | 0 | 25 | 25 | 0 | 25 | 0 | 0 | - | - |
| 11 | Tata Capital Housing Finance Limited | 0 | 217 | 217 | 0 | 31 | 4 | 182 | - | - |
| | Total | 0 | 309 | 311 | 0 | 81 | 43 | 187 | 0 | 0 |