

IDBI TRUSTEESHIP SERVICES LIMITED

Complaints received by IDBI Trusteeship Services Ltd including default cases for March - 2024 half year

| Sr. No | . Сопрапу | No. of pending Complaints at the end of last half year | No. of complaints received during the half year | No. of complaints resolved during the half year (within 30 days) | No. of complaints pending at the end of half year (for more than 30 days) | Nature of the Complaint(s) | | | Steps taken to resolve the pending complaints | Remarks, if any |
|--------|--|---|--|---|--|----------------------------|------------|-------|---|-----------------|
| | | | | | | Interest | Redemption | Other | | |
| 1 | Cholamandalam Investment & Finance Company Limited | 0 | 14 | 14 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | Dhani Loans & Services Limited | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Nido Home Finance Limited (formerly Edelweiss Housing Finance Limited) | 0 | 23 | 23 | 0 | 23 | 0 | 0 | 0 | 0 |
| 4 | India Grid Trust | 0 | 7 | 7 | 0 | 7 | 0 | 0 | 0 | 0 |
| 5 | Edelweiss Retail Finance Limited | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 6 | Indiabulls Housing Finance Limited | 17 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | JM Financial Credit Solutions Limited | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 8 | JM Financial Products Limited | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 | L & T Finance Limited | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | Muthoot Finance Limited | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | Muthoot Vehicle and Asset Finance Limited | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | National Thermal Power Corporation Limited (NTPC) | 0 | 7 | 7 | 0 | 7 | 0 | 0 | 0 | 0 |
| 13 | NHPC Limited | 0 | 31 | 31 | 0 | 19 | 0 | 6 | 0 | 0 |
| 14 | Piramal Capital & Housing Finance Limited | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15 | Tata Capital Housing Finance Limited | 0 | 62 | 62 | 0 | 25 | 3 | 34 | 0 | 0 |
| 16 | Reliance Home Finance Limited | 0 | 12 | 12 | 0 | 12 | 0 | 0 | 0 | 0 |
| 17 | Ugro Capital Limited | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| Total | | 18 | 158 | 176 | 0 | 95 | 3 | 40 | 0 | 0 |